



June 30, 2010

RE: Murray Company

A tornado destroyed our Hospital in May 2007. Left with the task of not only rebuilding our Hospital, but our own personal homes as well, it was a very daunting task. We had a previous relationship with an architect and sought that company out as we began planning the new Hospital. They are the ones who recommended Murray Company as project construction manager. Because of that recommendation, we began our project with Murray Company coordinating the construction.

I cannot say enough about the professionalism and competence of Murray staff. I had never participated in a project of this scope and that in itself, I am sure was a handicap for Murray. I wasn't sure what I wanted. They were very thorough in looking at each detail and making sure that we understood what was being done and why. Our on-site manager, Kelly Carter, was always available and dealt with any issues that we had. I was only a phone call away from resolution of any issues we had on site. I always felt my questions/concerns were answered in a timely, knowledgeable manner. Since we were building to LEED Platinum certification, that also added another dimension for them, and they took on that challenge head-on and never acted as though that was a complication. Our main offsite contacts were Jeremy Bechtold and Mark Brooks. They were always available to me and always either had an immediate answer to my concern or always got back to me in a timely fashion.

Murray staff handled our bid process and also monitored and implemented LEED requirements in cooperation with our architects and subcontractors. They were also instrumental in the success of our dealings with governmental entities in seeking financial assistance in rebuilding. Their budget projections and time line projections were not only met, but both come in under the projected amount and time frame.

I would not hesitate to recommend Murray Company for any project. We paid for a construction company, but actually added another member to our extended hospital family. They will always be a member of our hospital and community family.

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